APP 2A

ENVIRONMENTAL HEALTH REPRESENTATION



Licensing Consultation - Internal Memo

To: Licensing Officer

From: Enforcement Response Officer (Noise)

Name of Officer preparing representation: Derek Pearce

Our Reference: WK145761

Date: 18th January 2010

Premises: Turkish Cypriot Community Association, 628-630 Green Lanes, N8 0SD

Type of application: New

I would like to confirm that I have considered the above proposal with regard to the prevention of public nuisance on behalf of the Enforcement Response (Noise) Team & would like to make representations to the Application. On 18<sup>th</sup> January 2010 I met with Nurhan Mustafa at the premises who showed me around and discussed the application.

The operating schedule does not address the prevention of public nuisance from:

- airborne entertainment noise
- Structure borne noise or vibrations from entertainment
- Noise generated by patrons in external areas of the premises
- Noise from patrons exiting the premises

The proposed activities / operating hours are inappropriate due to the close proximity of residential dwellings etc without suitable conditions being in place

The noise caused by patrons exiting the premises and locating suitable transport home is likely to be detrimental to the residential amenity without suitable conditions being in place

**Supporting Information** 

Photos showing layout







Complaints made to Haringey Council about noise from the Turkish Cypriot Community Association, 628-630 Green Lanes, N8 OJD in the last 3 years. Breakdown of dates these complaints were made

Date / time	Comment
15 <sup>th</sup> December 2006	Noise witnessed
21.36	
"	66
21:57	
24th February 2007	Noise witnessed
21:13	
"	cc
21:14	
9 <sup>th</sup> June 2007	No visit – noise
21:40	stopped
"	Noise witnessed
21:17	
26 <sup>th</sup> October 2007	No noise when visited
22:18	

	21st December 2007	No visit – noise
	22:08	stopped
	30 <sup>th</sup> March 2008 17:06	No noise when visited
	££	cc
	16:33	
74 *	44	cc cc
	17:19	
	31st March 2008	Enquiry only
	18:45	
	12 <sup>th</sup> April 2008	Noise witnessed
	21:07	
	"	"
	22:08	
	10 <sup>th</sup> May 2008	Noise witnessed
	21:00	
	u	"
	21:39	
	11 <sup>th</sup> May 2008	No visit – noise
	18:00	stopped
	66	66
	18:00	
1	44	Noise witnessed
	20:49	
	46	66
	19:57	
	"	62
	19:59	
	20 <sup>th</sup> June 2009	No noise when visited
	23:11	
	44	"
	23:13	
	23 <sup>rd</sup> June 2008	No visit – noise
	21:54	stopped
	29 <sup>th</sup> June 2008	No noise when visited
	15:05	
	5 <sup>th</sup> October 2008	No noise when visited
	23:02	
	26 <sup>th</sup> April 2009	No visit – noise
	22:45	stopped
	44	
	21:26	
	27 <sup>th</sup> April 2009	No visit – noise
	21:41	stopped
	46	"
	22:19	
	10 <sup>th</sup> May 2009	No noise when visited
	10 Way 2009	I MO HOISE MILELL MISITER

16:34	
16:46	66
23 <sup>rd</sup> May 2009 21:40	No visit
21:58	44
6 <sup>th</sup> June 2009	No noise when visited
21:03	"
21:24	66
23:10	"
23:29 13 <sup>th</sup> June 2009	No noise when visited
15:39	"
16:58	
23 <sup>rd</sup> May 2009 19:22	No noise when visited
22 <sup>nd</sup> June 2009 22:53	ss.
26 <sup>th</sup> June 2009 23:24	No visit – noise stopped
20:13	No noise when visited
21:48	66
21:49	cc .
11 <sup>th</sup> November 2009 20:16	No visit – noise stopped
20:50	cc
28 <sup>th</sup> November 2009 17:49	No visit – noise stopped
17:56	tt.
20:18	u
20:52	No noise when visited
19 <sup>th</sup> December 2009 22:47	Noise witnessed
" 23:13	ec

31 <sup>st</sup> December 2009 21:39	Noise witnessed
tt.	ee .
21:39	
"	£¢.
22:00	

During the 3 years described above the council have taken a variety of action including warning letters and service of a noise abatement notice.

Most of the noise nuisance has occurred as a result of use of the rear garden by patrons and associated opening and closing of the doors leading to the rear garden. For this reason we recommend that the garden is out of bounds to patrons whilst regulated entertainment is in progress and that no windows are permitted to open

If the sub-committee were to grant this application then we would recommend the following alterations/conditions to the operating schedule:

# Operating hours

That regulated entertainment ceases no later than 23:00.

### Prevention of nuisance from noise/vibration

All doors and windows will remain closed during the regulated entertainment licensed activities.

The doors leading to the rear garden will be kept shut during the regulated entertainment licensed activities and used only for emergency egress

Adequate and suitable mechanical ventilation should be provided to public areas

## Structure borne noise

All speakers are mounted on anti-vibration mountings to prevent vibration transmission of sound energy to adjoining properties

#### Sound limits

The licensee shall ensure that no music played in the licensed premises is audible at or within the site boundary of any residential property

All regulated entertainment amplified activity will utilise the in-house amplification system, the maximum output of which is controlled by the duty manager

## **Outside Areas**

No music will be played in, or for the benefit of patrons in external areas of the premises

No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises

Signs shall be displayed in the external areas/on the frontage requesting patrons to recognise the residential nature of the area and conduct their behaviour accordingly.

The rear garden/frontage will be out of bounds to members of the public / users of the premises whilst regulated entertainment is in progress.

## Plant and machinery

All plant and machinery is correctly maintained and regularly serviced to ensure that it is operating efficiently and with minimal disturbance to neighbours arising from noise

## Dealing with complaints

A complaints book will be held on the premises to record details of any complaints received from neighbours. The information is to include, where disclosed, the complainant's name, location, date time and subsequent remedial action undertaken. This record must be made available at all times for inspection by council officers

Regular quarterly liaison meetings will be held to enable neighbours to raise concerns about any aspect of the licensed activities where this is requested by any local resident

## Patrons entering/exiting premises.

Signs should be displayed requesting patrons to respect the neighbours and behave in a courteous manner

## Prevention of nuisance from light

Security lights will be positioned to minimise light intrusion to nearby residential premises

APP 3

BUILDING CONTROL REPRESENTATION

From: Ioannou Denis On Behalf Of Building Control

Sent: 07 January 2010 12:27

To: Barrett Daliah

Subject: RE: 628-630 Green Lanes N8

Hi Daliah,

RE: Turkish Cypriot Community Centre, 628-630 Green Lanes N8 Our Ref- LL/0000/0036

With reference to the above premises licence application and my recent site visit to the above premises the following comments have been raised.

- 1. Accommodation figures not submitted. These are required to determine exit widths, sanitary facilities required etc.
- 2. No emergency lighting or signage provided to rear escape route.
- 3. External side exit route blocked by brick built structure.
- 4. Final external exit door widths do not appear sufficient and do not have adequate ironmongery.
- 5. Plans submitted differ to premises on site.
- 6. Satisfactory electrical certificate to be submitted.
- 7. Satisfactory battery certificate to be submitted for the emergency lighting.

The above list should not be considered exhaustive as further queries may arise on the submission of revised plans and subsequent inspections.

Please contact me should you have any gueries on the matter.

Regards,

Denis Ioannou Senior Building Control Surveyor Haringey Building Control

T: 020 8489 5138 F: 020 8489 5229 M: 07980 316 625

denis.ioannou@haringey.gov.uk

This email and any files transmitted with it are confidential, may be subject to legal privilege and are intended only for the person(s) or organisation(s) to whom this email is addressed. Any unauthorised use, retention, distribution, copying or disclosure is strictly prohibited. If you have received this email in error, please notify the system administrator at Haringey Council immediately and delete this e-mail from your system. Although this e-mail and any attachments are believed to be free of any virus or other defect which might affect any computer or system into which they are received and opened, it is the responsibility of the recipient to ensure they are virus free and no responsibility is accepted for any loss or damage from receipt or use thereof. All communications sent to or from external third party organisations may be subject to recording and/or monitoring in accordance with relevant legislation.

This email has been scanned by the MessageLabs Email Security Sy	stem.
For more information please visit http://www.messagelabs.com/ema	il

\*

#### LONDON FIRE BRIGADE

For fire safety advice please go to http://www.london-fire.gov.uk/YourSafety.asp

APP 4

FIRE OFFICETR REPRESENTATION

### Olson Kendra

From:

KEVIN.CLOSE@london-fire.gov.uk

Sent:

07 January 2010 14:07

To:

Olson Kendra

Subject:

RE: RE: 628-630 Green Lanes N8

Attachments: Turkish community.doc

## Hi Kendra,

We received an application via yourselves and you should have received the request for further info letter, from us, copy attached.

However, there obviously appears to be some discrepancy and I shall conduct a fire safety audit at the earliest opportunity to try to resolve some of the issues that Dennis has noted and advise you accordingly.

Regards

Kevin Close
Inspecting Officer
Barnet, Enfield and Haringey Borough Team
Fire Safety Regulation:North West Area 1
London Fire Brigade
020 8555 1200. ext; 53252
Fax 020 8807 7196

E-mail:- firesafetyregulationNW@london-fire.gov.uk

From: Olson Kendra [mailto:Kendra.Olson@haringey.gov.uk]

Sent: 07 January 2010 12:58 To: CLOSE, KEVIN; FSRNW

Subject: FW: RE: 628-630 Green Lanes N8

Hi Kevin.

Please see comments from Building Control below.

Regards,

Kendra Olson Licensing Administrator Haringey Council Tel: 020 8489 5544

E-mail: kendra.olson@haringey.gov.uk

From: Barrett Daliah

Sent: 07 January 2010 12:35

To: Olson Kendra

Subject: FW: RE: 628-630 Green Lanes N8

### Olson Kendra

From:

Barrett Daliah

Sent:

19 January 2010 11:35

To:

Ioannou Denis; Olson Kendra

Subject: FW: Turkish Cypriot Community Centre

FOR INFO

From: KEVIN.CLOSE@london-fire.gov.uk [mailto:KEVIN.CLOSE@london-fire.gov.uk]

Sent: 18 January 2010 11:38

To: Barrett Daliah

Subject: Turkish Cypriot Community Centre

Hi Dale,

With reference to the above, you may recall that I requested further information back in December. Fortunately Kendra forwarded their fire risk assessment that covers the required information.

However there was also an e-mail from Dennis Ioannou (Building Control) concerning various matters. The main one concerned capacity numbers and exit widths. The on site representative, Mr N Mustafa confirmed that the maximum numbers would be 100.

There are also 2 side exits (in addition to the main front entrance) that are somewhat restricted, I have advised that these need to be opened up as much as possible.

I shall forward the paperwork in due course.

Regards

Kevin Close
Inspecting Officer
Barnet, Enfield and Haringey Borough Team
Fire Safety Regulation:North West Area 1
London Fire Brigade
020 8555 1200. ext; 53252
Fax 020 8807 7196
E-mail:- firesafetyregulationNW@london-fire.gov.uk

\*

### LONDON FIRE BRIGADE

For fire safety advice please go to <a href="http://www.london-fire.gov.uk/YourSafety.asp">http://www.london-fire.gov.uk/YourSafety.asp</a>

To book a LFB workplace fire safety training course go to <a href="http://www.london-fire.gov.uk/workplacefiresafetytraining.asp">http://www.london-fire.gov.uk/workplacefiresafetytraining.asp</a>

This email intended solely for the addressee and is confidential. If you

19/01/2010

APP 5

**INTERESTED PARTIES** 

3 Harringay Gardens London N8 0SE

Ms D Barrett
Head Officer Licensing
Haringey Council
Techno Park
Ashley Road
London
N17 9LN

10th December 2009

Dear Ms Barrett

Premise Licence: Turkish Cypriot Community Centre, 628-630 Green Lanes, N8 OJD

Applying for:

Provision of Regulated Entertainment:

Plays & Films

Monday to Sunday 7pm to 11pm

Live Music, Recorded Music, Performances of Dance, Provision of facilities for dancing, and Provision of facilities similar to that of making music or dancing

Thursday to Sunday 7pm to 11pm

New Year's Eve and Christmas Eve: 7pm to 2am

**Provision of Late Night Refreshment:** 

New Year's Eve and Christmas Eve only: 11pm to 2am

Supply of Alcohol (for consumption on the premises):

Monday to Sunday 7pm to 11pm

New Year's Eve and Christmas Eve: 7pm to 2am

**Opening Hours** 

Monday to Friday 9am to 11pm

Saturday and Sunday 12 noon to 11pm

New Year's Eve and Christmas Eve: 9am to 2am

I am writing to you both as a member of the Harringay Gardens Neighbourhood Watch, and as a concerned local resident, to oppose this licensing application for the 'Turkish Cypriot Community Centre'. This property is known to local residents as the Cyprus Kitchen, residents have never been consulted about a community centre at this location.

I believe that granting a licence for the activities and hours requested would be against the general principles of Haringey's Licensing policy and specifically the Prevention of Public Nuisance, not least in the light of the applicant's track record of noise nuisance.

My objection is based on the following:

The close proximity of The 'Turkish Cypriot Community Centre' to number 2, 4 and 6 Harringay Gardens is of extreme concern. This 'centre' is adjacent to the rear of these houses where I live. My property is a flat on the first floor of a converted two storey house, and my bedroom is at the rear of the property directly overlooks this 'centre'. The distance between my bedroom window and the 'centre' grounds is 7 meters!

The residents of Harringay Gardens have been suffering for years due to temporary licensed and unlicensed events held at this property and the Haringey noise team have been called out on many occasions. The problems these events have caused residents will almost certainly continue, only more persistently and for longer, later hours should they be given a license.

The most recent event the residents reported to the Haringey noise team was on Saturday 28<sup>th</sup> November when once again the loudness of the music reached unacceptable levels. Mr Roberts of the noise team visited my property at 2215hrs by which time they had shut the windows and the rear doors were shut, and although you could still hear the music from the venue, it was not as loud as it had been 20 minutes prior. After looking through his notes Mr Roberts commented that this 'centre' had already received a warning and also an abatement notice and this latest incident will be recorded. Mr Roberts telephoned me after he had visited the 'centre' and told me he had advised them to turn the music down and reminded them they had to finish promptly at 2300hrs. Mr Roberts also said that the venue manager told him that this was a private hire, so he had to speak with the person who was in charge of that particular event.

Other problems that have been reported to and recorded by the council include:

- Licensed events going on way past the time they are licensed to end at.
- The double doors leading from the property to the rear garden are in constant use during events with patrons continually going in and out of these doors to the garden to smoke or use their mobile phones, causing loud blasts of noise every time the doors open.
- Windows are opened periodically during an event causing the noise level heard from outside the venue to increase dramatically.
- Unsupervised children throwing fireworks at each other. (One firework landed in a resident's garden.)
- Unsupervised children throwing stones at a cat in a resident's garden.
- Children and adults attending the 'centre' being disrespectful to residents.
- Events and music going on until up to 2am.
- Residents are unable to enjoy their own gardens. One example is when a
  barbeque held in a neighbour's garden had to be abandoned due to the noise
  coming from this centre. They were forced to continue their social event in doors
  with doors and window closed on a lovely summer's evening.
- On many occasions after an event has 'finished', the patrons congregate in the rear garden directly below my bedroom window, drinking, talking and smoking. Not only does the talking keep me awake, I also have the smell of cigarette smoke coming in through my bedroom window, which is a major problem for me as I suffer with asthma.

• I am often forced to sleep on my sofa in the living room (at the front of my property) when the noise coming from the 'centre' is too bad, only to be woken up when the event finishes by patrons returning to their cars parked in Harringay Gardens, slamming car doors and having conversations in the street directly below my living room window.

Before returning to their cars, many of the 'centre's' patrons purchase food such as kebabs and chips from local shops. After consuming their food and littering the streets with their food wrappings and uneaten food, they somehow mistake either the tree outside the Vet's or the tree near number 2 Harringay Gardens for a

urinal.

• The organisers of many of the events held at this 'centre' have been less than truthful to the attending noise teams, wasting their time by claiming they have temporary licenses for events. On one occasion Mr Buckle had to visit them 3 times in one evening before he finally shut them down at almost midnight after it was confirmed they did not have a temporary license.

I believe that the following statement in the Borough's licensing policy 2008 supports my objection:

 This licensing policy statement is intended to support the Antisocial Behaviour Strategy by reducing the impact of drink related antisocial behaviour and the environmental crimes and nuisance that can be associated with licensed premises. (7.12)

 The Council will have special regard to the local impact of licensing on related crime and disorder ... particularly when concerning location, impact, operation and management of all proposed licenses, applications, renewals and variations of

conditions. (8.6)

 Licensed premises, especially those operating late at night and in the early hours of the morning, can cause a wide range of nuisances that can impact on the people living, working or sleeping in the vicinity of the licensed premises. The Council is committed to protecting the residents in the vicinity of these licensed premises.

Noise nuisance is of particular concern. (14.3)

The potential for additional crime and disorder and/or public nuisance is increased

with longer hours. (19.1).

In particular, late night activities cause much of this nuisance. Late night cafes can have a number of adverse effects on the residents in the vicinity of these premises. Nuisance such as noise, litter, anti-social behaviour, lights and odour all contribute to the loss of amenity to the general public. (14.2)

I work 5-6 days a week, staring work at 7am, which means I need to go to bed by 10pm (often earlier). An 11pm license every day would be injurious to the quality of my life and have a detrimental effect on my health and that of other residents that have to get up early to go to work or work shifts.

Many residents work every day and look forward to the festive break, and should be allowed to enjoy this time of year to spend quality time with family and friends and not be subjected to noise and aggravation that will result from events allowed to take place at this 'centre' until 2am on Christmas Eve and New Year's Eve.

The above comments and objectives make it very clear that residents are extremely concerned about allowing late hours for premises which are surrounded by residential properties. The location of this 'community centre' as it is now calling itself is totally inappropriate to hold any kind of event that may cause noise and distress to residents.

It is with reluctance, I propose the following compromise, providing assurance is given that any contravention will result in the licence being revoked.

SUNDAYS: - No events at all to be held. (Residents need one full day of rest)

MONDAYS - THURSDAYS: No events at all after 7pm.

Events held during the day: Children must be supervised at all times and noise kept to a minimum. (This will allow residents to get to sleep on work/school nights).

# FRIDAYS, SATURDAYS & CHRISTMAS EVE: until 11pm

NEW YEAR'S EVE: until 1am

Providing the following is adhered to:

- The rear doors and windows are kept closed all the time (as suggested by the noise team on more than one occasion). The large area at the front of the premises should be designated for smoking and mobile phone use.
- Install air conditioning so that they do not have to open the rear windows.
- Install sound insulation and ensure music is kept to a level that does not encroach on residents.
- Residents of Harringay Gardens (only 18 houses) and neighbouring houses on Green Lanes will be leafleted in advance of events to enable them to make provisions for parking.
- Residents are provided with a phone number for the event organiser.
- The event organiser is responsible for ensuring patrons leave quietly and do not litter/urinate in the streets.

Yours sincerely

Amit Parekh - Freeholder 3 Harringay Gardens

## **Barrett Daliah**

From:

Amit Parekh [Amit@Gapuma.com]

Sent:

20 December 2009 12:06

To:

Pauline; Lydia Cytlau; Anna Davies; Ken Middleton; Jean Grant; Peppe Lama; Barrett

Daliah

Subject:

amit - 3 harringay gardens - community centre

Importance: High

Dear Ms Barratt,

Can i add just one further comment to below and agree with Pauline and the other neighbours about the noise which was awful and terrible and confirm that the application for the licence should not go ahead under any circumstances , the people at the community centre did not have any consideration to those around them

Amit Parekh
3 Harringay Gardens

From: Pauline [mailto:paulinesyddell@blueyonder.co.uk]

Sent: 20 December 2009 00:13

To: Amit Parekh; Lydia Cytlau; Anna Davies; Ken Middleton; Jean Grant; Peppe Lama

**Subject:** Hopefully this should help our cause ......

---- Original Message ----

From: Pauline
To: Barrett Daliah

Sent: Sunday, December 20, 2009 12:11 AM

Subject: Re: Licensing application for the Turkish Cypriot Community Centre

## Dear Ms Barratt

Further to my letter dated 17th December opposing the licensing application for the venue at 628-630 Green Lanes

After suffering music coming from this venue, thumping through my walls all evening, I finally called the LBH noise team at 2310hrs. I received a call back at 2320hrs. I was told that the venue only has a temporary license until 2300hrs and that another resident had also complained. I was told Mr Malcolm was on his way to visit my neighbour and that he would only call on me if he needed to.

Mr Malcolm of the noise team visited my neighbour at nbr 2 at 2330hrs and witnessed the event was still in full swing, and immediately went around to the venue to shut them down. The venue went quiet immediately after Mr Malcolm's visit.

I was given a reference for my call: 143821, and would like this incident to be included in my objection to the license being granted. I tried to go to bed at 2200hrs this evening and I can confirm the venue had all doors and windows shut and yet I still could not sleep because of the thumping bass.

As the LBH noise team have already confirmed to myself and other residents that this venue has already been given a warning and an abatement notice, please can you advise if you will be taking any further action against them for this latest infringement of their temporary license?

In my letter of 17th December I did try to be reasonable and suggest a compromise regarding times of licensing to this venue, however if they cannot abide by the rules of a temporary license granted to them in the period just before their licensing application hearing, I do not believe that they will have any consideration whatsoever to residents should they be granted any type of license.

I would appreciate it if you could confirm that you have been passed the details of this latest incident from the noise team.

Yours sincerely Pauline Syddell

---- Original Message ----- From: Barrett Daliah

To: Pauline

Sent: Friday, December 18, 2009 9:54 AM

Subject: RE: Licensing application for the Turkish Cypriot Community Centre

Received thanks

**From:** Pauline [mailto:paulinesyddell@blueyonder.co.uk]

Sent: 17 December 2009 21:15

To: Barrett Daliah

**Subject:** re: Licensing application for the Turkish Cypriot Community Centre

Dear Ms Barrett

Please find attached my letter opposing the licensing application for the Turkish Cypriot Community Centre, 628-630 Green Lanes, N8 OJD (also known as the Cyprus Kitchen). I have also attached 2 photograph referred to in my letter.

I would appreciate it if you could acknowledge receipt of this.

With best regards Pauline Syddell

This email has been scanned by the MessageLabs Email Security System. For more information please visit http://www.messagelabs.com/email

This email and any files transmitted with it are confidential, may be subject to legal privilege and are intended only for the person(s) or organisation(s) to whom this email is addressed. Any unauthorised use, retention, distribution, copying or disclosure is strictly prohibited. If you have received this email in error, please notify the system administrator at Haringey Council immediately and delete this e-mail from your system. Although this e-mail and any attachments are believed to be free of any virus or other defect which might affect any computer or system into which they are received and opened, it is the responsibility of the recipient to ensure they are virus free and no responsibility is accepted for any loss or damage from receipt or use thereof. All communications sent to or from external third party organisations may be subject to recording and/or monitoring in accordance with relevant legislation.

This email has been scanned by the MessageLabs Email Security System. For more information please visit http://www.messagelabs.com/email

This email has been scanned by the MessageLabs Email Security System. For more information please visit http://www.messagelabs.com/email